



**CASE STUDY**

# youtiverse streamlines ENGIE UK's billing processes

## ■ THE CHALLENGE

In 2022, ENGIE UK, a global leader in low-carbon energy supply and services, needed a new B2B system to centrally manage its PPA billing, especially for complex contracts that reflect the intricate and evolving needs of large generators. Up to this point, the company was using manual solutions to handle complex calculations that limited its ability to scale.

The goal was to speed up processes and increase efficiency, with a comprehensive solution able to handle billing, reports and clients' records.



## ■ THE SOLUTION

In 2023 ENGIE UK selected youtiverse, Fincons' innovative meter to cash platform. By implementing youtiverse, ENGIE UK was able to create new calculation rules and add new products required to manage ENGIE UK's 30 complex PPA contract types, thanks to the solution's enhanced configurability. youtiverse was also used to manage various inputs, such as rates and forecasts, derived from different sources.

Fincons' solution also features automatic reports creation, with reports automatically attached to invoices when generated through the platform. To further enhance scalability, youtiverse enables the creation of ad hoc billing controls, making sure all invoices comply with a custom set of criteria, and automatic detection of rates changes – even retroactively – that then allows to automatically bill the difference in subsequent invoices.

Phase two of the project is now underway and will see a further integration of youtiverse within ENGIE's IT landscape enabling a more automated collection of data inputs and outputs, further improving efficiency and powering enhanced volumetric and financial reporting.

## ■ THE BENEFITS

ENGIE UK's implementation of Fincons' youtiverse enabled:

- faster, more accurate billing management through a central, user-friendly interface, eliminating the former fragmented look and prioritizing a single interface;
- input processes optimisation;
- decrease of manual, time-consuming processes;
- reduced human error;
- increased calculation results' reliability and robustness;
- calculation traceability, boosting transparency and facilitating audits.

*“youtiverse transformed ENGIE UK's PPA billing, delivering faster, accurate processes while reducing manual tasks, and ensuring flexibility to meet market demands”*

Joseph Maycock, PPA Operations Director - ENGIE UK